



Dear valued customers,

As we continue to navigate the growing concerns with COVID-19 and doing our part to help mitigate the situation, it is our goal to make productive decisions based on transparency and science.

Over the last week there has been an increased call for social distancing. Every community's public health needs are different, so we want to make sure we play a constructive role by taking responsible actions to continue to do what's right for our customers and employees.

Century Bank and Trust will be instituting continued preventative measures at all office locations by temporarily limiting our lobby access to appointment only effective March 19, 2020.

Our drive-thru locations will be available at full service as well as our other banking applications during this time.

At Century Bank and Trust, we are confident in our abilities to provide you with exceptional banking services even with this slight adjustment to support public health.

Bottom line is business will continue as normal – you have full access to your accounts and interests in the bank. Until the current situation subsides, the less people you are exposed to, the lower possibility of contracting or spreading this novel virus. You can access and manage your banking needs in a number of convenient ways that limit non-essential personal contact:

- Online banking
- Mobile app
- Telephone
- ATM
- Drop-box
- Drive-thru

As we all continue monitoring this evolving situation, please know that Century Bank and Trust and our dedicated team of employees are here to help you through this. Should you have any questions, please contact us. If you would like to talk to me – my direct line is 517-278-1526.

Stay safe and take good care of yourself and your loved ones,

Eric H. Beckhusen

Eric Beckhusen
Chairman & CEO