

March 23, 2020

Dear valued customers,

The Coronavirus (COVID-19) situation continues to evolve and today the Governor signed an executive order for Michigan's residents to "Stay Home, Stay Safe".

Within this order there are specific essential businesses and services that are exempt. Banking has been designated as one of these essential industries. You will continue to have full access to your accounts and banking services while this order is in place.

As your financial institution, Century Bank and Trust is and will continue to be here for our customers to access financial services during this trying time. Our drive-thru locations are open, and if necessary, limited in-person appointments at all of our offices can be made by calling ahead. Our goal is to ensure you have access to our team of bankers and the services you need – in the safest, most convenient way possible right now.

Keeping you and our staff healthy and safe is our number one priority. We're taking every necessary precaution to combat exposure in our offices including sanitizing on a continual basis. According to the Centers for Disease Control and Prevention (CDC), one of the best ways to minimize the risk of contracting or inadvertently spreading the virus is to minimize personal contact at this time.

In this spirit, we continue to recommend that you access and manage your banking needs in these very convenient ways, when possible, to limit non-essential personal contact:

- Online banking
- Mobile app
- Telephone
- ATM
- Drop-box
- Drive-thru

For up-to-date information, please visit our COVID-19 resource page at [www.centurybankandtrust.com/resources/covid-19-resources](http://www.centurybankandtrust.com/resources/covid-19-resources).

Please know that Century Bank and Trust and our dedicated team of employees are here to help you through this. I recognize that this situation is challenging for all of us right now – but I also know that we will get through it together. Should you have any questions, please contact us. If you would like to speak with me directly – my phone numbers are 517.278.1526 (office) and 517.617.3527 (cell).

Stay safe and take good care of yourself and your loved ones,



Eric H. Beckhusen  
Chairman & CEO