

May 1, 2020

Dear valued customer,

Happy May Day!! Hard to believe it has been 46 days since sending my first letter to you regarding COVID-19.

I never wish for "time to fly-by" – but I have to admit – it is nice to see the calendar turn another page forward...getting us closer to normalcy.

With a few welcomed adjustments incorporated into it late last week, we know the stay home/stay safe order here in Michigan did get stretched through Friday, May 15th. With that, I will remind you we are operating under the same fully accessible...yet adjusted...manner we have been serving you since March 19th. If you should need a recap of any of this information, please visit our website, my previous communications, or call one of our offices.

In last week's visit, we sent out a very big THANK YOU to our fabulous communities for what everyone is doing to get us through this time. We know certain jobs and professions have stepped up and taken risks to critically serve all of us during this health crisis. We will never truly be able to thank them enough.

I'd like to build upon this theme in a little different direction with you this week.

As the days pass, I have found myself occasionally thinking about all of the usual and natural "life events" we historically take for granted – that have been severely altered for so many during this time. Events like...

- High school graduations
- Anniversary parties
- College graduations
- Retirement parties

Weddings

- Family reunions
- Birth of children
- Honoring lost loved ones

Individually, we all have a lot on our minds – challenges and changes – whatever they may be. But I believe, taking a break from our situation(s) to keep others who may be missing out or significantly adjusting these "once-in-a lifetime experiences" in our thoughts and actions, is a nice diversion. Sure...they will have a story to tell in the years to come. But they will not be the traditional memories most of us have taken for granted.

If you know of someone in these situations, take a minute and let them know you are thinking about them – give them a call; send an email or text; mail them a card or note (what I like to call an old-fashioned text message).

Even though they may be tough events for them to have to navigate right now – I encourage you to keep your message positive and up-lifting. These random acts of kindness and thoughtfulness benefit both the recipient and the messenger! And help make us all feel a little less isolated.

Remember, our Century Bank and Trust team is here for you during this challenging time...and we are another week closer to the end of the tunnel! Have a great weekend. Please contact us with any services you may need or questions you may have. If I can be of assistance – my phone numbers remain the same: office – 517-278-1526 and cell – 517-617-3527 (Also, I do modern day "text" if you should desire).

Stay safe and take good care of yourself and your loved ones,

Eric H. Beckhusen,

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Chairman & CEO