



Dear valued customer,

I don't care for the situation driving them... but I have to admit these letters to you have become very enjoyable and habit forming (in a good way)!

This week, I'm reminded of **everything you are doing to hold our communities together** through this time.

I want us to celebrate the courage, tenacity and grit of our fellow community members - whose role in normal times may go somewhat unnoticed – but in the current situation should be revered by all of us.

Healthcare workers	Cashiers and tellers	Waste management workers
Paramedics	Truck, delivery and bus drivers	Warehouse and factory workers
Police and firefighters	Postal workers	Food delivery and drive-thru workers
Correctional officers	Grocery store employee's	Childcare workers
Volunteers	Cleaning crews	Teachers

There are many more essential professions not listed – but we all know what they are and the heightened role they play right now.

Even if you don't fit into one of these categories...you are still "playing the hero". Compassion, creativity, common courtesy and sacrifice have been cornerstone qualities displayed throughout our communities as we've adjusted to this temporary situation we find ourselves in. It's the person who stays home and saves their grandparents; the parent who is now a teacher; the neighbor who now does the shopping; the person in line who adheres to social distancing; and the business owners doing everything possible to make sure their employees are taken care of.

My team and I sincerely thank all of you – for doing what you do – and for being who you are! Though these times are challenging, it is a privilege and comforting to be a part of communities that take care of and look out for one another.

Century Bank and Trust continues to be here for you – we are here to help. Please contact us with any questions. If you'd like to speak with me directly, I can be reached at my office – (517) 278-1526 or on my cell phone – (517) 617-3527. All my best and enjoy this last weekend of April.

Stay safe and take good care of yourself and your loved ones,

Eric H. Beckhusen
Chairman & CEO