

From: [Mashaun Schabloski](#)
Bcc: [ColdwaterMainAll](#)
Subject: New Customer Fraud Newsletter
Date: Wednesday, March 8, 2023 1:35:00 PM

Good Afternoon,

We are excited to announce our new Security & Fraud Newsletter that will go out to customers this afternoon. The newsletter will be sent periodically to help customers recognize fraud and scams. If you have a topic in the future you think would benefit our customers, please pass it along.

Thank you



Protect Yourself From Fraud.

What are scammers up to these days? Every day, people like you are targeted, and maybe have even lost money. In 2022, scammers took a LOT of money. At Century Bank and Trust we want to help protect you from those scams.



Check Washing: What is it?

Check washing takes place to the tune of \$815 million every year in the U.S. And it is increasing at an alarming rate.

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Using a process known as check washing, mail snatchers erase the ink on a check with chemicals found in common household cleaning products and then “reuse” the checks by rewriting them to themselves. Then when you check your bank statement, you see that your check went through and the amount matches.

Caller ID Spoofing and Phone Call Scams

Caller ID Spoofing, sometimes called voice phishing or "vishing" is a phone scam type of phishing attack, where a criminal impersonates an actual personal or organization in order to get victims to reveal personal information.



Century Bank and Trust will **never ask** for any Personally Identifiable Information, such as your Social Security number, bank account numbers, passwords, or debit card security codes over the phone, through email, or text message. **ALWAYS** call the bank directly if you think you might be being scammed at 866-680-2265.

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[Visit our Website for More Fraud Prevention Tips](#)



Century Bank and Trust | 100 W Chicago St., Coldwater, MI 49036

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