

Dear valued customers,

Like you...right now I am finding it hard to sort through all the news and information related to COVID-19. It seems to be ever-changing, never-ending and coming at an almost unmanageable pace.

I know many of you and the communities that we live in and serve are looking for help on how to best manage through this. This is why we and the banking industry are doing all we can to make sure we are here for customers in every capacity.

Besides the everyday access to financial service and advice you expect from Century Bank and Trust, please reach out to us if you've been affected by COVID-19 and need help with your accounts or making payments.

This is a very unique and unprecedented time in a number of ways – but it too shall pass as we come together as a community, state and nation – to confidently and calmly work through this.

Times like this are made much better by a good dose of common-sense...and being a considerate neighbor. Take responsibility...

- If you are feeling under-the-weather, at all, stay home and get well.
- Make sure to get information from legitimate and reliable sources.
- Use good, vigilant hygiene.

Until the current situation subsides, the less people you are exposed to, the lower possibility of contracting or spreading this novel virus. You can access and manage your banking needs in a number of convenient ways that limit non-essential personal contact:

- Online
- Mobile
- Telephone
- ATM
- Drive-thru

As we all continue monitoring this evolving situation, please know that Century Bank and Trust and our dedicated team of employees are here to help you through this. If you have any questions, please contact us.

Stay safe and take good care of yourself and your loved ones,



Eric Beckhusen
Chairman & CEO