

Please Post**POSITION AVAILABLE**

Position: Branch County Regional Manager

Department: Deposits

Job Description: Bank Regional Manager

Position Overview: The Bank Regional Manager is responsible for overseeing the operations of multiple branches within a designated region. They provide strategic leadership, ensure effective implementation of policies and procedures, and drive the achievement of financial and operational targets. The Regional Manager is responsible for maintaining high levels of customer satisfaction, managing risk, and fostering a positive working environment within the region.

Daily Responsibilities:

- Work closely with the Deposit Officer to help develop strategic plans then execute to achieve regional goals and objectives.
- Monitor industry trends and competitor activities to identify opportunities and risks.
- Ensure compliance with banking regulations, policies, and procedures.
- Monitor branch operations to ensure efficient and effective service delivery.
- Implement process improvements and best practices to enhance operational efficiency.
- Monitor compliance with internal controls and regulatory requirements.
- Foster high levels of customer satisfaction.
- Resolve escalated customer issues and complaints in a timely and satisfactory manner.
- Implement initiatives to enhance customer experience and loyalty.
- Provide coaching and mentorship to foster professional growth and career advancement.
- Conduct performance evaluations and provide feedback to drive employee engagement and productivity.
- Provide guidance and support to branch leads.
- Recruit, train, and develop branch leads and their teams.
- Ability to schedule staff according to branch needs
- Ability to be “back-up” for all other positions in the department.

Qualifications: Extensive experience in banking and management
Strong knowledge of banking products, services and operations
Capability to achieve target goals and managing risks
Excellent leadership and managing skills
Ability to motivate and inspire teams.
Exceptional problem-solving and decision-making abilities.
Excellent interpersonal communication and written communication skills.
Ability to work in a fast-paced and dynamic environment.
Knowledge of relevant banking regulations and compliance requirements.

Job Requirements: Full time hours (Including Saturday Rotation)
Dependable and conscientious
Professional

If you are interested in applying for this position, please notify your manager then Tiffany Moore.